



## **Better Outcomes 2023 Breakouts**

Register in the [Better Outcomes 2023 app](#) for your breakout sessions.

### **3 steps to increase your employee retention**

Caregiver and employee retention is on everyone's mind. See how AlayaCare's 3 step process takes a targeted approach at increasing your retention rates. Learn how to build a foundation of employee empowerment and efficiency while leveraging data to monitor employee satisfaction.

### **3 ways to get the most out of AlayaCare's Workforce management**

Managing people and resources while staying compliant with payor regulations is mission-critical to the success of your agency. Learn how to simplify your workforce management which will help you transform your employee experience, reduce risk, and build a system that does the work for you.

### **5 ways you can build your data strategy**

Naomi Goldapple, SVP of Data and Intelligence will show you how your data strategy can be a reliable and effective means of supporting your business. Learn how to build reports using accurate data that makes your operations more efficient.

### **Automate workflows with AlayaCare Connector**

AlayaCare Connector allows users to integrate with external systems and applications quickly and efficiently while also automating workflows within AlayaCare to maximize productivity. Hear from the AlayaCare team who will demonstrate all the possibilities that can be explored with this premium product.



AlayaCare

# Better Outcomes

## **Clinical Reporting: How to monitor clinical KPI's using Data Exploration**

Discover Clinical Reporting and what it can do for your agency. See what reports agencies are building to support their clinical needs and how the data is helping them drive business decisions.

## **Elevating experiences: Unlocking value with Customer Success**

In today's fast-paced and customer-centric business landscape, the role of the customer success team at AlayaCare has never been more critical. In this session, we will delve into the customer journey and discover key strategies, programs, and tools AlayaCare has to offer that achieve long term business success.

## **Simplifying your agency's RCM process with AlayaCare**

Witness the power of a simplified RCM system that combines clean data with features like Coordination of Benefits, Authorizations, Enhanced Billing and Payments to maximize your clean claims and payments.

## **Women in Home Care**

Join Kristen Duell, EVP of Experience & Innovation, FirstLight Home Care for a discussion on the importance of diverse representation at all levels of your agency. Hear how to overcome biases and other obstacles women are facing in the industry.